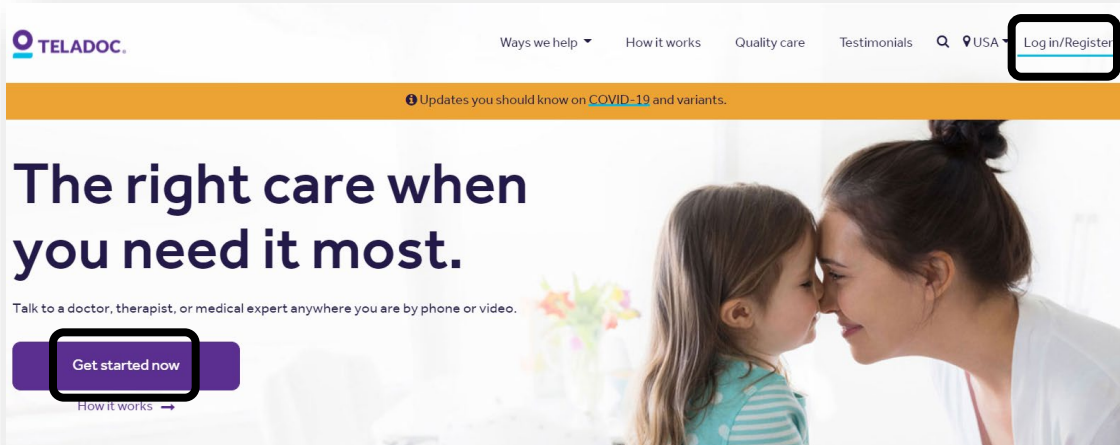


# How to Register an Account

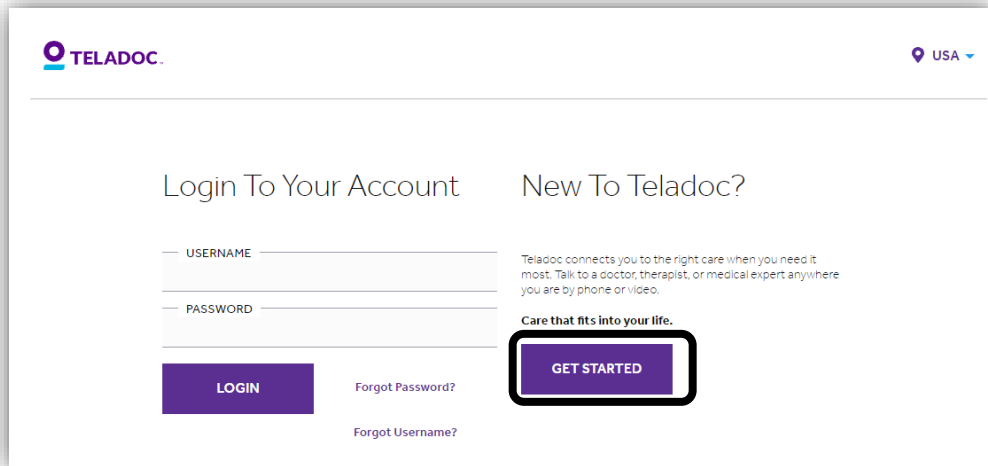
Step 1. Download the Teladoc mobile app  or access [www.teladoc.com](http://www.teladoc.com).

Step 2. Click 'Get Started Now' or 'Log in/Register'.



Users can also register by calling 1-800-TELADOC

Step 3. Click on 'Get Started'.



# How to Register an Account

Step 4. Fill in the basic demographic information. (Please use LEGAL first name.)

The screenshot shows a registration form with the following fields:

- First Name
- Last Name
- Date of Birth
- Zip Code
- Email
- Preferred Language
- Gender

A 'CONTINUE' button is located at the bottom of the form.

Step 5. Select the bubble where the name reflects the benefits provider supplying Teladoc.

The screenshot shows a confirmation screen with the following text:

Your benefits have been found!

We've matched you to a benefits provider. Please confirm below.

You can also contact us at 1-800-Teladoc (1-800-835-2362) for live assistance.

My benefits provider is **Group Name**  
General Medical, General Medical Labs

**Continue**      SELECT ANOTHER PLAN

Step 6. Create a username and password. Answer security questions and your registration is complete!

**TELADOC** CANCEL REGISTRATION X

Confirm Benefits Create Account Get Care

### Finish creating your account

Your benefits are confirmed - we just need a little more information.  
\*All fields are required unless otherwise noted.

**Enter Your Home Address**

STREET ADDRESS  
12345 New Home

STREET ADDRESS 2 (OPTIONAL)

CITY  
Some City

COUNTRY  
United States Of America

STATE  
Texas

PREFERRED PHONE NUMBER  
(555) 555-5555

EMAIL ADDRESS  
test@teladoc.com

GENDER  
Male

#### Create Your Username & Password

USERNAME

PASSWORD

CONFIRM PASSWORD

Your password must follow the guidelines below

- 10-20 characters long
- Contain at least one number and at least one letter
- Use only numbers, letters and standard symbols (standard symbols are limited to !@# \$%^ & \* )
- Cannot contain the words "pass" or "teladoc" or your username

SECURITY QUESTION 1

SECURITY QUESTION 2

SECURITY QUESTION 3

SECURITY ANSWER 1

SECURITY ANSWER 2

SECURITY ANSWER 3

By clicking "Complete Registration" below, I certify that I have read and understand the [Web and Mobile Privacy Policy](#) and agree to be legally bound by the [Web and Mobile Terms and Conditions](#)

**COMPLETE REGISTRATION**